



Key Moments & Learning Opportunities Mentoring under Construction, MeetUP #4 | 07.02.2024

What are key moments of a volunteer's journey? Which memorable moments and challenges do volunteers meet and overcome? Which moments are important in their learning and development?

If you think of a timeline, from the very first idea of doing a voluntary service abroad and returning after being abroad, which key moments of a volunteer's journey would you identify.

Key moments & learning opportunities		
Key moments of a volunteers' journey	Opportunities for Learning	How to address them as a mentor?
"Birth" of ESC (getting the first idea for ESC)		
Decision and being accepted		
Preparations and goodbyes		
Arriving and first impressions		
Transition crisis (Culture shock)		
Growing independence		
Mid-evaluation		
Unfolding the full potential		
Change of one's role within the organisation		
Confronting the future		
Summarising and closing		
Final Happening (initiative, project)		
Reflection and evaluation		
Planning the future		
Departure and goodbyes		
Follow-up ESC		
Transition crisis (Re-entry shock)		
Returning or starting over		
Unexpected incidents		
	Key moments of a volunteers' journey "Birth" of ESC (getting the first idea for ESC) Decision and being accepted Preparations and goodbyes Arriving and first impressions Transition crisis (Culture shock) Growing independence Mid-evaluation Unfolding the full potential Change of one's role within the organisation Confronting the future Summarising and closing Final Happening (initiative, project) Reflection and evaluation Planning the future Departure and goodbyes Follow-up ESC Transition crisis (Re-entry shock) Returning or starting over	Key moments of a volunteers' journey "Birth" of ESC (getting the first idea for ESC) Decision and being accepted Preparations and goodbyes Arriving and first impressions Transition crisis (Culture shock) Growing independence Mid-evaluation Unfolding the full potential Change of one's role within the organisation Confronting the future Summarising and closing Final Happening (initiative, project) Reflection and evaluation Planning the future Departure and goodbyes Follow-up ESC Transition crisis (Re-entry shock) Returning or starting over

Source: Kimmig, Michael (2015): Meant to be a Mentor. Workbook for EVS Mentors; Foundation for the Development of the Education System / Fundacja Rozwoju Systemu Edukacji, Warsaw, Warszawa